

### § 1 Scope of Application, Data Protection

- (1) Where the Customer is acting in the course of his business the following standard terms and conditions shall govern exclusively all business relationships between ourselves and the Customer or any subsequent version in force at the time the order is placed. or deviate from the terms and conditions below shall not apply except where we have expressly agreed to the same in writing.
- (2) A Customer acting in the course of his business is a private individual or a legal entity or a partnership with legal capacity, which is acting in the course of its business or profession. A partnership with legal capacity is a partnership capable of acquiring rights and liabilities.
- (3) Insofar as is necessary for the handling of (2) our business we are entitled to store and process the Customer's data in electronic form to the extent permitted by data protection laws.

## § 2 Quotations, Changes, Commercial Terms

- (1) Our quotations are without obligation; a contract shall be concluded where we acknowledge the order in writing or text form or where orders are executed by us.
- (2) Any changes, supplements and/or cancellation of a contract or of these terms and conditions must be made in writing or text form.
- (3) Where trade terms in accordance with the International Commercial **Terms** (INCOTERMS) are agreed, the INCOTERMS 2010.

### § 3 Risk, Method of Shipment, Delivery Dates

- (1) Except where otherwise agreed we supply our goods and services FCA (Haiger); we reserve the right to determine the method and route of shipment and the freight for- (4) We shall be entitled to demand down paywarder insofar as the Customer does not organize shipment.
- (2) Supply of goods or services by installment is permitted except where unreasonable for the Customer.
- (3) The commencement of the delivery term quoted shall be subject to clarification of all technical matters and proper and timely performance by the Customer of his obligations.
- (4) Where we fail to deliver upon an agreed delivery date and such failure is caused by an act or omission on our part the Customer (5) shall grant us an extension in writing of not less than 3 weeks. Where upon the expiry of the grace period, delivery is still not forthcoming and the Customer desires to rescind the contract or demand damages in lieu of performance, the Customer shall prior thereto set a final and reasonable dead- § 6 Retention of Title line in writing expressly indicating his intention. The Customer is obliged at our request to declare within a reasonable period whether he shall rescind the contract due to the delay in delivery and/or demand damages in (2) lieu of performance or insist upon performance.

### § 4 Prevention of Delivery, Force Majeure

In the event of act of god we are entitled to suspend performance of our obligation to deliver. Where there is a considerable change in the circumstances prevalent at the formation of the contract, we reserve the right to rescind the contract. An act of god shall be any circumstance beyond our control which renders the supply of goods or

of whether the circumstance occurs at our premises or with our suppliers or vicarious agents.

# § 5 Price, Payment, Set off, Right of Retenti-

- Any terms of the Customer which contradict (1) Our prices are FCA (Haiger). Except where otherwise agreed they do not include packing, insurance, freight and VAT.
  - Where the goods are supplied in containers/bundles or on pallets on loan, these are to be returned empty, carriage pre-paid within 45 days of receipt of delivery. The customer shall be liable for any damage to containers or pallets supplied on loan for which he is responsible. One way packaging is non returnable.
  - Where the delivery or performance date is more than 3 months after the contract date we are entitled upon timely notification to the Customer and prior to delivery or performance to adjust the price in such a manner as is necessitated by any general price development beyond our control (e.g. exchange rate fluctuations, currency regulations, customs duties changes, increases in material and production costs) or by changes of suppliers. For supplies of goods or services within three months from the contract date the contract price shall apply in any event. In relation to framework agreements with a price clause the three month period shall begin to run upon the effective date of the agreement.
  - (3) Except where otherwise agreed the Customer shall remit payment of the agreed price without deduction within 14 days after the invoice date. Upon expiry of the payment term the customer shall be deemed in default of payment.
  - ments or payment in advance particularly where the Customer places a initial order, or has its place of business abroad or where we have reason to doubt that Customer will remit payment on time or in full or where the customer places an order for specially designed or private label goods. Where one of the circumstances aforesaid occurs after the contract has been concluded we shall be entitled to revoke the term of payment agreed and to declare any outstanding amount immediately due for payment.
  - The Customer may only set off undisputed counterclaims or counterclaims against which we have no further recourse to appeal. The Customer shall only be entitled to rights of retention in so far as these are based on the same legal transaction.

- (1) Goods sold shall remain our property until payment of all claims under the business relationship has been received from the Customer.
- If the Customer works or processes the goods our reservation of title shall be extended to cover the whole of the new article. In the case of processing, combining or mixing with external goods by the Customer we shall acquire title in the fraction that corresponds to the invoice value of our goods to that of the other objects used by the Customer at the time the processing, combining or mixing took place.

- services difficult or impossible irrespective (3) If the goods subject to reservation of ownership are combined or mixed with a principle good belonging to the Customer, the latter hereby assigns in addition his rights in the new good to us. If the Customer combines or mixes the goods subject to reservation of title with a principle good belonging to a third party against payment, he hereby assigns his claims for payment against the third party to us.
  - The Customer may resell goods subject to reservation of ownership in the framework of due business activities. If the Customer sells these goods without receiving the full purchase price in advance or contemporaneously with the surrender of the item purchased, he shall agree a reservation of title with his customers in accordance with these conditions. The Customer hereby assigns to us his claims under this resale and the rights under the reservation of title agreed. He agrees at our request to notify the assignment to Customers and to provide us with the information required to claim our rights against the Customers and to hand over documents. Irrespective of the assignment the Customer shall only be authorised to collect payments under the resale as long as he complies duly with his obligations to us.
  - (5) If the value of the securities provided to us exceeds our claims by more than 20 percent, we undertake to release securities of our choice on demand by the Customer. If we claim reservation of title this shall only be deemed to be a withdrawal from the contract as well if we declared this expressly in writing beforehand.
  - In the event that the above retention of title clauses are void or unenforceable according to the law of the state/country in which the goods are situated, the collateral security which corresponds to the retention of title in that state/country is deemed to be agreed.

# § 7 Customer's Rights in the case of Defects

- (1) The goods supplied by us correspond to the German regulations and standards currently in force. We give no guarantee that the goods comply with other national regulations. Where the goods are to be put into operation overseas it is the responsibility of the Customer to ensure that the goods are in conformity with the relevant legal requirements and standards and where required to make appropriate adaptations.
- The Customer shall not be entitled to make a claim based on defective delivery or performance where the reduced value or merchantability of the goods delivered or services supplied is nominal.
- (3) Where the goods delivered by us are defective and the Customer has examined the goods and notified us of the same in writing without delay we shall at our option deliver a replacement or remedy the defect. The Customer shall grant us a reasonable period of not less than 10 working days to carry out the same.
- The Customer is entitled to demand reimbursement of the costs incurred by reason of the replacement delivery or remedying of the defect insofar as such costs are not increased due to the subsequent transportation of the goods delivered to a location other than the original shipment location unless the purpose for which the goods are intended requires the same.



- (5) In the event that we are not in a position to § 11 Provision of Materials remedy the defect or deliver a replacement (1) Where it is agreed that the Customer shall the Customer is entitled to rescind the contract or to demand a reasonable reduction in the purchase price. Rescission of the contract is only permissible where the Customer prior thereto sets a final and reasonable deadline in writing expressly indicating his intention.
- (6) The Customer shall retain a right or recourse against us insofar as the Customer has not (2) agreed terms with its customer which exceed the statutory liability for defects.

### § 8 Damages

- (1) Except where otherwise provided below any claim of the Customer for damages other than those claims set out in § 7 aforesaid are hereby excluded irrespective of the legal grounds upon which it is based. Accordingly we do not accept liability for any damage not incurred by the goods themselves nor do we accept any liability for loss of profit or any other pecuniary loss suffered by the Customer. To the extent that our contractual § 12 Instructions for Technical Application liability is excluded or limited, such exclusion or limitation shall apply in relation to the personal liability of employees, representatives and vicarious agents.
- (2) The aforesaid limitation of liability shall not apply where the damage incurred has been caused by willful default or by gross negligence or where personal injury has been suffered. The same shall apply in relation to any limitation of liability of a guarantee of quality given with regard to the goods or services supplied.
- (3) Where we are in negligent breach of a material term of the contract our liability to compensate damage to property shall be limited to such loss as was typically foreseeable at the time the contract was made. A material term of the contract shall be any term which § 13 Non Disclosure places the Customer in the legal position (1) During the term and after termination of this provided for under the contract in terms of its content and purpose and any term which must be complied with in order to ensure proper performance of the contract and upon the performance of which the Customer relied or could be reasonably expected to rely.
- (4) Any other liability in damages is hereby excluded.
- (5) Any assignment of the Customer's claims provided for in §7 and §8 (1) - (3) above is not permitted except as otherwise provided by law.

### § 9 Limitation

The limitation period for claims based on the supply of defective goods and services as well as for claims for damages is one year. (2) The limitation period aforesaid shall not apply in relation to claims based on wilful default, gross recklessness, or to personal injury claims and to claims under product liability laws nor shall the limitation period apply where longer limitation periods are prescribed by law (e.g. for structures, rights of recourse and building defects).

### § 10 Intellectual Property Rights and Copyright

(1) The supply of goods or performance of (3) works shall not be deemed to confer the grant of a licence to use any of our intellectual property rights or copyright. Any such grant of licence shall be subject to a separate agreement.

- provide materials, the Customer shall provide the same free of charge (DDP), in good time and ensure that they are of proper quality. The aforesaid shall apply in relation to any technical documentation or specifications required for performance. Any materials and documentation provided shall remain the property of the Customer.
- Our liability under warranty, under product liability laws or for default of delivery shall be excluded insofar as such liability is caused by materials, documentation or specifications supplied by the Customer with hidden faults or late supplies despite requests for supply in good time. The same § 14 Other Matters exclusion of liability shall apply where the (1) For Customers whose principle place of Customer prescribes the materials in accordance with his specifications and/or prescribes the source of supply, including where we are bound by the terms of the agreement to order the same at our own cost.

Our instructions for use, installation and processing as well as our product and service information are general guidelines only; they describe the quality of the product but do not constitute a guarantee. In view of the variety of use of individual products and the variety of factors associated therewith it is incumbent upon the Customer to test the same himself.

Where we provide the Customer with support for his technical application, the Customer shall bear the risk of success, notwithstanding any claim to which the Customer may be entitled under §8 aforesaid. Our data as to consumption are average estimates only based on our experience.

- contract the parties shall not disclose to third parties or use for their own business aims without authorisation any confidential information (to include without limitation quotations, documents, samples, sketches, business intentions, personal data, problems, data and/or problem solutions, or any other know-how of any kind as well as information visually gained by the inspection of plants or facilities) received from the other party or of which the parties became aware by reason of their collaboration. The aforesaid non disclosure obligation shall also apply in relation to the existence and content of this contract. The parties shall also impose this obligation upon employees.
- This non-disclosure obligation shall not apply to information which
  - was already known to the other party prior to the contract:
  - was legally acquired from third parties;
  - is or comes into the public domain or is the state of the art:
  - cleared for disclosure by the disclosing

The non-disclosure obligation for technical information shall cease 5 years after termination of the parties' collaboration.

Except where prohibited by statute upon termination of the contract the parties shall return all confidential documents and information to the disclosing party or at their request destroy the same and provide evidence thereof.

(4) The parties shall comply with data protection law requirements, in particular where access is granted to the premises of hardware or software of the other party. They shall ensure that vicarious agents and third parties acting on their behalf shall also comply with the same and in particular shall ensure that they are bound to keep data secret prior to the commencement of their works. The parties do not intend to process or use personal data, only in exceptional circumstances as an ancillary effect of the parties contractual performance. Personal data shall be treated by the parties in conformity with statutory data protection requirements.

- business is situated in the European Union all disputes arising out of these terms and conditions shall be resolved before the courts in Haiger, Germany. We reserve the right to sue the Customer at its principle place of business.
- (2) For Customers whose principle place of business is situated outside the European Union all disputes arising out of these terms and conditions shall be finally settled in accordance with the Rules of the German Institution of Arbitration e.V. (DIS) without recourse to the ordinary courts of law. The place of arbitration shall be Frankfurt am Main, Germany. The arbitral tribunal shall consist of three arbitrators. The arbitration shall be in English.
- The laws of the Federal Republic of Germany shall govern all the legal relationships between us and the Customer.